

IDM Doors Limited Product Warranty

Door Slabs

The IDM Doors Steel door construction has a **10-year** Manufacturing Warranty against faulty materials and workmanship.

The IDM Doors Fibreglass door construction has a **10-year** Manufacturing Warranty against faulty materials and workmanship.

Factory-finished doors have a 3-year guarantee against peeling and flaking.

Frames

Due to the nature of timber such materials need to be suitably protected on a regular basis. The useful life of the product is solely dependant upon this.

Our Pvc-U frame materials have a **10-year** Manufacturing Warranty against faulty materials and workmanship.

Glass

Double and Triple glazing units have a **10-year** guarantee against the unit failure. The glazing cassette has a **2-year** Warranty against seal failure.

Ironmongery

Finishes to general ironmongery items are guaranteed for **2-years** (subject to reasonable wear and tear and adverse atmospheric conditions), however individual items with higher specification finishes and extended guarantees are available.

Lever handles and Letterplates have a **2-year** mechanical Warranty.

Locks

Lock mechanisms have a **2-year** mechanical warranty.

Warranty terms vary from item to item according to the manufacturer. The above represents the terms under which IDM Doors will take up that claim on behalf of the customer. There may be longer warranties direct from the manufacturer on specific items.

For all the above, please refer to General Conditions.

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